

PEOPLE SKILLS FOR PROJECT MANAGEMENT

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Levels B1-C2

35% of organisational activity takes place in project mode. Studies by consultants and researchers consistently show that a key factor of success (or failure) in project management is the quality of the communication.

The term 'People skills' defines the capacity to effectively manage the communication flow between actors (leaders, team members, clients, sponsors, users, stakeholders, subcontractors etc.). It takes different forms and uses all sorts of channels and registers.

Project leaders need these critical skills everyday as they facilitate meetings, make presentations, contribute in team meetings, motivate, persuade others to take actions, negotiate deliverables, help others find creative solutions to problems, and work with regulators, owners, clients and suppliers.

Using the International Project Management Association (IPMA) competence baseline as a reference, participants will diagnose their management profile and progressively develop the people skills needed to function more effectively in project environments.

Deliverables will include team group handbooks on project management.

Evaluation will be based on continuous assessment and on the quality of the deliverables.